

# Tom Miners

BA (Hons), PGDip, MRCSLT, MASLTIP

e-mail: [tm@benholden.net](mailto:tm@benholden.net)



## Position

Clinical Services Manager,  
Case Manager & Speech & Language Therapist (SLT)

Based near Saffron Walden, Essex

## Professional Registration & Memberships

- Member of the British Association of Brain Injury Case Managers (BABICM) – **Membership No. 3576**
- Health and Care Professions Council (HCPC) – **Registration No. SL13767**
- Royal College of Speech & Language Therapists (RCSLT)
- Association of Speech & Language Therapists in Independent Practice (ASLTIP)



[Click here](#) to watch a short video about me.

## Skills & Experience Summary

Tom qualified as a Speech and Language Therapist in 2004 after completing a PGDip in Speech & Language Therapy at City University, London. Prior to this, Tom had gained a BA(Hons) in Linguistics from The University of Luton.

Tom worked in the NHS for almost 11 years gaining experience in both acute and community settings. Caseloads included progressive neurological conditions, stroke, traumatic brain injury (TBI) and he was involved in the development of a new stroke and neurological rehabilitation service at St Margaret's Hospital in Epping.

Tom left the NHS in 2015 to start independent practice as a SLT, providing assessment and rehabilitation to clients following acquired brain injury. This included working with clients with TBI at The Jacobs Centre and The Gardens in Hertfordshire.

Tom has also worked as a case manager since 2015, where he predominantly works with adults with TBI but is willing to work with juvenile clients too.

Tom has extensive experience working with this dynamic client group, establishing and coordinating highly complex rehabilitation programmes. This has also included overseeing the success of treatment programmes through regular contact with therapists and multidisciplinary team meetings.

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Tom has also worked alongside statutory services and has established working relationships with primary healthcare, community mental health services and charity services such as Headway.

Tom has also successfully supported clients to apply for benefits, including Universal Credit and Personal Independence Payments. Where these were initially unsuccessful, Tom has supported clients in the completion of mandatory reconsideration and through the appeal process to a successful outcome.

In his role as Clinical Services Manager at Ben Holden Ltd, Tom's focus is on improving and maintaining clinical quality across the company. He is point of contact for all new case management enquiries.

Tom is also a member of the BABICM Training Education Group (TEG), working as part of a team of case managers across the UK who arrange training events to contribute to the development of BABICM members and other professionals working with clients with brain injuries and other complex conditions.

## Continuous Professional Development (CPD)

To maintain high standards of service by our team members, Ben Holden Ltd provides regular in-house training and attendance of annual statutory and mandatory refreshers. As part of CPD, members regularly attend external events/courses and maintain a personal CPD Folder. All staff are subject to regular supervision and mentoring sessions.

## Disclosure & Barring Service (DBS) – Enhanced Certificate

To remain up to date and enable regular annual rechecks our team members are all registered with the online Update Service

## Employment History

### June 2019 – to Present

**Ben Holden Ltd**

Clinical Services Manager, Case Manager & SLT

### May 2015 – June 2019

**CA Case Management**

Case Manager

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## **May 2015 – Present**

Tom Miners Ltd, Independent Speech & Language Therapy  
Director

## **November 2015 – January 2020**

The Speech Group  
Associate Speech & Language Therapist

## **May 2015 – March 2018**

The Priory Group/Elysium Healthcare, St Neots  
Speech & Language Therapist (Contractor)

## **February 2015 – February 2017**

The Communication Clinic at The Jacobs Centre/The Gardens, Sawbridgeworth  
Associate Speech & Language Therapist

## **March 2013 – May 2015**

SEPT West Essex- Stroke & Neurological Rehab Unit, St Margaret's Hospital, Epping  
Early Support Discharge Coordinator (Band 7)

## **November 2008 – March 2013**

SEPT West Essex- Stroke & Neurological Rehab Unit, St Margaret's Hospital, Epping  
Highly Specialist Speech & Language Therapist (Band 7)

## **2006 – 2008**

West Essex Community Health Services, St Margaret's Hospital, Epping  
Highly Specialist Speech & Language Therapist (Band 6)

## **2004 – 2006**

Epping Forest PCT, St Margaret's Hospital, Epping  
Speech & Language Therapist (Band 5)

## **Personal Summary**

Tom enjoys spending time with his wife and two children at home in rural Essex. As well as volunteering as a projectionist at a local independent cinema, Tom enjoys walking with friends and family in the local area. When he has the time, he enjoys running and cycling as well as tennis, squash and badminton. Tom has even been known to participate in charity fun runs. He is also a keen baker.

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