

Ellie Harvey

BSc (Hons) Occupational Therapy

email: eh@benholden.net



Position – Case Manager
Based near Harleston, Norfolk

Professional Registration & Memberships

- British Association of Brain Injury Case Managers (BABICM) – **Membership No. 0741**
- Royal College of Occupational Therapy (RCOT) – **Membership No. BT0250093**
- Health and Care Professions Council (HCPC) – **Registration No. 61306**



Skills & Experience Summary

Since qualifying as an Occupational Therapist at University of East Anglia in 2009, Ellie has gained considerable experience in the field of neuro Case Management and Occupational Therapy. She has worked in both the charity and private sector and as a result has experience in supporting clients and services with varying financial backgrounds, in accessing professional support, therapy, activity, equipment and housing for example.

For the past 10 years Ellie has worked as a case manager and occupational therapist, for individuals with brain injury including cerebral palsy, spinal injury, and polytrauma, with varying levels of function from adults in minimally conscious states requiring high levels of support and care, through to those living independently and in paid employment with light touch support. As such, she has a wealth of experience in working with other services including education, employers, and statutory services, striving to work collaboratively with them to promote excellent communication, and maximise opportunity for quality outcomes for the client.

Ellie works with clients and their families both pre- and post-settlement of medical negligence or personal injury awards and is experienced in report writing both in producing immediate needs assessments and regular progress reports on her clients. She has recruited and led staff teams including large teams working 24/7, adhering to Care Quality Commission guidelines. She has an excellent understanding of goal setting and enabling the client and staff teams to engage and lead in the goal setting process to

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identify achievable targets. She also regularly works to address equipment and housing needs in her capacity as an occupational therapist, and in developing and delivering bespoke support staff training. These shared skills and experiences, developed through working a dual role for 10 years, enable her to have a breadth of knowledge in complex care.

Ellie's special interest is in cognitive and vocational rehabilitation. Her passion is in supporting clients to find the activities and occupations that fulfil them and bring a sense of wellbeing to their day to day lives, whilst developing their functional skills and abilities affected by injury. This may be through direct therapy sessions in her role as occupational therapist, or in leading, sourcing and working collaboratively as a case manager in a multi-disciplinary team to identify, risk assess and enable engagement. Ellie feels strongly about client-centred working and employing a solution focused approach to complex issues.

Ellie is a calm, confident and hardworking individual who has a strong passion for advocacy and well-being. Ellie develops excellent rapport with clients, families, support workers and other professionals, and offers flexibility and a considered approach to problems, to find the right solutions.

Continuous Professional Development (CPD)

To maintain high standards of service by our team members, Ben Holden Ltd provides regular in-house training and attendance of annual statutory and mandatory refreshers. As part of CPD, members regularly attend external events/courses and maintain a personal CPD Folder. All staff are subject to regular supervision and mentoring sessions.

Employment History

2023 – Present

Ben Holden Ltd
Case Manager

2012 – 2022

Anglia Case Management Ltd
Case Manager and Senior Neuro Occupational Therapist

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2010 – 2012

Headway Ipswich (Brain Injury Charity)

Occupational Therapist

Personal Summary

Ellie loves the great outdoors. Her favourite spot is the beach in wintertime, wrapped up warm! She enjoys horse riding, exploring new places, and spending time with her young family. She loves theatre and musicals, and being crafty when she gets a spare moment.

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