

# Zoe Biginton

DipHE Nursing Studies (Child Branch)  
RSCN

e-mail: [zb@benholden.net](mailto:zb@benholden.net)



**Position** – Associate Case Manager  
Registered Sick Children's Nurse

Based near Ipswich, Suffolk

## Professional Registration & Memberships

- Advanced Member of the British Association of Brain Injury Case Managers (BABICM) – **Membership No. 3974**
- Nursing and Midwifery Council – **Pin No. 00C2757E**
- The Royal College of Nursing – **Membership No. 1964112**



## Skills & Experience Summary

Since qualifying as a Registered Sick Children's Nurse in 2003, Zoe has gained considerable experience in working with children and young people with complex needs and their families. Prior to commencing her role as case manager in 2019, Zoe had worked in hospice, hospital, and educational settings. Zoe is passionate about supporting children and young people with complex neurological and life limiting conditions. She has strong and consolidated management and leadership skills, having worked as a deputy service manager at a local children's hospice prior to becoming a case manager.

Zoe completed her RSCN training at Southbank University London; her teaching hospital was Great Ormond Street, an international centre of excellence for child healthcare. On completing her training, Zoe worked on the international patients' unit at Great Ormond Street, working closely with interpreters on the neurology and oncology ward.

Whilst working at a local children's hospice Zoe took responsibility for the management of a large multidisciplinary team, as well as coordinating care packages, adhering to Care Quality Commission Guidelines and managing a clinical caseload.

Predominantly, Zoe's case management experience is working with children and young people, providing bespoke case management for clients with a variety of conditions such as a hypoxic birth injury, spinal injury, polytrauma and other complex disabilities. Zoe works with clients and their families both pre- and post-settlement of personal injury and medical

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negligence awards. Zoe is involved in all aspects of the case management role and is highly experienced in the coordination of services and professional teams as well as the recruitment and line management of support staff.

## Continuous Professional Development (CPD)

To maintain high standards of service by our team members, Ben Holden Ltd provides regular in-house training and attendance of annual statutory and mandatory refreshers. As part of CPD, members regularly attend external events/courses and maintain a personal CPD Folder. All staff are subject to regular supervision and mentoring sessions.

## Employment History

### **July 2022 – Present**

**Ben Holden Ltd**

Associate Case Manager

### **January 2019 – July 2022**

**Anglia Case Management**

Case Manager

### **July 2018 – December 2018**

**East Anglia's Children's Hospices**

Deputy Service Manager

### **November 2009 – July 2019**

**East Anglia's Children's Hospices**

Care Manager

### **March 2009 – November 2009**

**East Anglia's Children's Hospices**

Palliative Care Nurse

### **September 2008 – March 2009**

**Meldreth Manor School**

School Nurse

### **March 2004 – September 2008**

**Rainbow Ward, West Suffolk Hospital**

Senior Staff Nurse

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**March 2003 – March 2004**

Nuffield Ward (International Patients), Great Ormond Street Hospital  
Staff Nurse

## Personal Summary

Zoe loves exploring the Suffolk and Norfolk coastlines, often with friends, family and her little rescue dog. Zoe is an avid fundraiser for animal welfare charities.

Zoe also enjoys attending stand-up comedy events, concerts and the theatre. She enjoys singing and will at times perform with her father's ukulele band at charity events.

Zoe has a great interest in interior design and home furnishings, often working on projects in her own home or those of friends and family.

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