

## **Susan Welsh**

Assistant Case Manager

Based in Clacton-on-Sea, Essex e-mail: [sw@benholden.net](mailto:sw@benholden.net)

### **Skills & Experience Summary**

Susan has been working predominantly as a therapy assistant with individuals with brain injury since 1999. This has been across hospital inpatient, outpatient and community settings, often being involved from initial injury to rehabilitation at home. Susan has worked within multidisciplinary team settings assisting therapists with a range of programmes, including home exercises and upper limb support groups, linking with external agencies including Headway and the Stroke Association. Susan was also involved with assessing and ordering equipment for home use and carrying out therapeutic intervention as guided by the therapists.

Susan has also researched and facilitated a brain injury support group working with people looking to return to work following traumatic or acquired brain injury.

Susan has worked as a mentor with people with communication difficulties as a result of brain injury.

Susan has also worked for numerous years in the community providing domiciliary care for individuals requiring mechanical ventilator support.

Susan has previously worked as an assistant case manager, supporting case managers with all aspects of services to adults and children with catastrophic conditions.

### **Employment History**

**January 2018 - Current**  
**Ben Holden Ltd**  
Assistant Case Manager

**May 2013 - January 2018**  
**Home Instead Senior Care, Frinton-on-Sea**  
Community Services Representative

**June 2012 - May 2013**  
**NeuroHealth Case Management Services**  
Case Manager Assistant

**August 2008 - June 2012**  
**Barts Health NHS**  
Therapy and Vocational Rehabilitation Assistant

**September 2007 - August 2008**  
**St Helena Hospice**  
Assistant Nurse Practitioner

**February 1999 - September 2007**  
**Colchester General Hospital**  
Neuro-Rehabilitation Assistant

## **Membership and Affiliations**

Parent Governor at local school since 2019

## **Personal Summary**

Susan's greatest pleasure is spending time with her family and friends, but especially her children. Family time with them usually means packing up the car and finding new places to visit and returning home as the sun goes down. Susan has been researching her family tree since 2008 but has yet to find any stories worth telling. Susan loves animals and has an anti-social cat, a loveable cockapoo and two noisy guinea pigs. She also maintains her physical fitness by daily dog walks usually on the beach in any weather.