

Raven Daniels (she/her) CIPD level 3 Certificate in HR Practice

Case Management & HR Assistant

Based in Ipswich, Suffolk email: rd@benholden.net

Skills & Experience Summary

Raven Daniels studied Art & Design at Suffolk College and since then, has worked in various organisations in the private sector, with attention on client focused activities, HR and training. She joined Ben Holden Ltd, initially to support the business with projects in quality and client satisfaction. Her role has expanded with time, and Raven is now working with our clients directly as an Assistant Case Manager. Raven intends to further her studies with CIPD & HR Management and will be increasing HR and recruitment support to the Company and Case Managers.

During her career, Raven has worked in various roles in many industries including retail, higher education, financial services and the energy supply industry. Raven has a passion for helping other people, whether that is that is through delivering training courses, mentoring others or simply being someone to listen and assist in day-to day activities. Since joining Ben Holden Ltd, she has found the work to be highly rewarding, fulfilling and engaging.

Employment History

November 2020 – Current
Case Management & HR Assistant
Ben Holden Ltd

February 2017 – October 2020
Onboarding Executive
SmartestEnergy Ltd

September 2016 – October 2016
Learning & Development Administrator
PA Consulting Group

August 2016– September 2016

HR & Training Assistant
Cambridge Building Society

March 2016 – May 2016
Employee Relations Administrator
University of Cambridge, School of Clinical Medicine

October 2011– March 2016
Various Roles: Customer Experience Representative, Senior Customer Experience Representative, HR Administrator & L&D Coordinator.
Hotel Chocolat Ltd

Personal Summary

When Raven isn't busy with Ben Holden Ltd, she enjoys long walks in the countryside, creating art, which includes paintings and illustration, walking the catwalk in local fashion shows, and watching the world go by from her home, which looks out over the Marina in Ipswich.