

# BEN HOLDEN LIMITED

SPECIALIST CASE MANAGEMENT AND REHABILITATION



benholden limited  
[www.benholden.net](http://www.benholden.net)



**Specialist  
rehabilitation services,  
for better lives.**

## Specialist Case Management and Rehabilitation

**Established in 2009, Ben Holden Ltd. is a specialist case management and rehabilitation company based in Suffolk, covering East Anglia, Greater London and surrounds, the South East and the Midlands.**

### **Expertise, knowledge, experience**

We provide bespoke case management services, neurological occupational therapy treatment and vocational rehabilitation to a wide range of clients with complex and varying needs. Our continued success is underpinned by our expert, knowledgeable and highly experienced team.

### **Care and support after a traumatic injury**

We support people following a traumatic injury, such as:

- A traumatic brain injury
- A spinal cord injury
- An amputation
- A complex orthopaedic trauma

### **Independence, social freedom and returning to work**

Our experienced case managers support people throughout their recovery so they can take back control of their lives. We help individuals achieve a meaningful quality of life, so they can maximise their independence and engage with their communities. We also support those who wish to return to work.

### **Client-focussed, achievable goals**

Following a face-to-face assessment at either the client's home, workplace, or at hospital, recommendations are made and a plan is developed. We adopt a client-centred and holistic approach to support the injured person. Goals are set in the early stages, so everyone understands what might be possible, over what time period – and what it will cost.

### **Flexible case managers with vast experience**

Each case manager has at least 16 years of experience working with a wide variety of individuals with complex needs. All are highly competent and dynamic in developing bespoke rehabilitation packages. They are flexible and can confidently enter a client's situation at any point along their recovery timeline, providing immediate support. We often work collaboratively as a team with individual clients.

### **Faster access to care, better outcomes**

By having access to a diverse database of nationwide providers, our case managers can deliver expertise to the injured person without the time delays often caused by the NHS. This can potentially improve a client's recovery time and their outcomes.

### **Integrity and professionalism**

Our case managers act with integrity at all times; they are all registered with their own relevant professional bodies (HCPC and NMC) and/or BABICM or CMSUK.

### **Meeting the requirements of corporate clients**

We are compliant with the due diligence requirements from many of our corporate clients. In addition, we have comprehensive internal policies, procedures and service agreements, which are regularly reviewed and revised in order to keep our professional work in line with the highest standards.



### Better care, better outcomes

Matching the right case manager to a client is paramount. With our refreshing and vibrant approach, our case managers fully understand the wider social and lifestyle implications of suffering a catastrophic injury – and are better able to support injured people and their families through the most challenging of times.

### Want to discuss a potential case? Talk to us without charge

We are more than happy to discuss the suitability of potential cases with you. We do not charge for this service.

**Call us today: 01449 737 046**  
**or email us: [info@benholden.net](mailto:info@benholden.net)**

## Current Fee schedule for Case Management Services

### Fee schedule as of the 1st February 2016:

<b>Professional Case Management Time</b>	£105.00/hour
<b>Case Management Travel Time</b>	£60.00/hour (Mileage when vehicle used -60p/mile + disbursements where applicable)
<b>Case Management in the context of Litigation</b>	£130.00/hour
<b>Specific Administration Tasks</b>	£50.00/hour
<b>Assistant Case Management Time</b>	£60.00/hour
<b>Assistant Case Management Travel Time</b>	£40.00/hour (Mileage when vehicle used -60p/mile + disbursements where applicable)

### Efficient, secure – and very green

Excellence in our client care provision is reflected by our environmental policies, which have won us several green business awards. In a key example, investing in a cloud-based case management system called 'iinsight' has revolutionised the way we do things. It has made our work management process more flexible and efficient, and has enabled us to migrate our physical client files over to digital. Freed from paper, our data protection systems are even more robust.

The team at Ben Holden Limited.





## **Ben Holden Ltd.**

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